



## QUALITY POLICY (CALIBRATION)

Roots Metrology and Testing Laboratory is committed to its customers for calibration of their

- Measuring Instruments
- Gauges
- Measuring Equipments and
- Testing of their products

by competent personnel adopting good professional practices with consistent operation, at affordable cost, with prompt delivery, in compliance to ISO/ IEC 17025: 2017 standard requirements.

The policy of the lab also includes providing prompt services and maintaining absolute confidentiality and Impartiality to meet the requirement of the clause 4.1 and 4.2 of ISO/IEC 17025:2017.

In all our calibration activities, we follow the

- Acceptable company standards, society standards apart from National/ International Standards.
- Purpose of QMS towards quality is to satisfy customer calibration requirements for fitness of use.

This will be achieved by implementation of a “Continual Improvement Process” with total employee involvement and necessary technology towards the effectiveness of quality system.

**R.KAMALAKANNAN**  
**CORPORATE HEAD-METROLOGY**  
**[CALIBRATION & TESTING]**

**ROOTS METROLOGY & TESTING ABORATORY**  
(A DIVISION OF ROOTS INDUSTRIES INDIA PRIVATE LIMITED)  
RKG INDUSTRIAL ESTATE  
GANAPATHY  
COIMBATORE 641 006

Quality Policy